

# on-demand cloud dialler. call centre and WFH capability

amazing productivity increases,  
up to 300% from manual dialling!



## ready to use cloud dialler

Manage the ebbs and flows of your operation with on-demand flexibility. Agents simply log into campaigns as required.

## expand operation capacity

Expand your operation with immediacy! Activate the dialler to improve BAU; Call Over-Flow; or for dedicated short-term campaigns.

## perfect entry-level dialler

The on-demand cloud dialler is perfect for businesses not already using a dialler and wanting to significantly improve productivity.

## scalable

The cloud dialler is fully-scalable to meet the ebbs and flow of call centres.

## feature rich

Improve operations with all the features you'd expect from a business-grade dialler ie; Multiple Dialler Modes; Scripts; Wrap-Ups, Call Recording etc.

## high performance

Improve Productivity by up to 300% from manual dialling – vetting non-productive calls; ie; Engaged, Voice Mails, Disconnected Numbers & Unanswered Calls.

## CRM software integration

Integrate the dialler with your CRM, Collections or Fundraising software; or simply import and export dial files.

## cloud dialler applications

- ✔ Collections
- ✔ Accounts Receivable
- ✔ Payment Defaults
- ✔ Loan Management
- ✔ Fundraising
- ✔ Customer Service
- ✔ SLA Management
- ✔ Lead Generation

## work from anywhere

Work from Anywhere with Smartcom – office, call centre, @home or off-shore.

## compliance

The cloud dialler is designed to meet regulatory compliance in Australia.

## Australian based support

Our Service Desk and system architects are all based in Australia to provide both prompt and quality support.