

Different by **Design**"

We are Different by Design

Today's business challenges require a different kind of partner. At Concentrix, we think differently than the competition, we understand the unique challenges our clients face and — most importantly we solve problems.

Experience is Everything

Every day, many of the world's best brands rely on Concentrix to help maintain relevance in a disruptive market and build a future-proof business. Our team

of 225,000+ highly-skilled global staff deliver personalized experiences, intelligent interactions, and create emotional connections with customers that build unbreakable brand loyalty.







Large Australian Government **Departments**

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New Zealand Client '6 UgY

2 Global Consumer

Electronics Giants



Australian Road Toll Operator



Leading **Australian Bank**



New Zealand's **Leading Airline**



World's Largest Rideshare Provider



DRIVE BETTER BUSINESS OUTCOMES Global Consistency WITH ENHANCED: **Local Intimacy CUSTOMER ADVOCACY** Deliver your best brand anywhere. **REVENUE GROWTH PRODUCTIVITY GAINS INCREASED PROFITS** MARKET RELEVANCE UNITED STATES EL SALVADOR **AUSTRALIA**

High Value Services & Solutions



Analytics





Automation



Connected Devices



IOT



Platforms & App Development



Omni



Social Care



System Integration



User Design

225k+
staff

40 countries

6 continents

70+
languages

80 Fortune 500

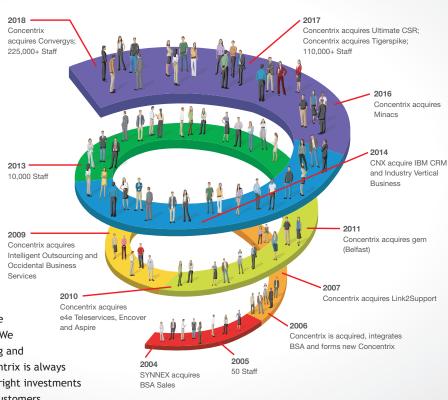
50
disruptors & unicorn clients

12+
years average
client tenure

6000+ credentialed professionals

Our Story

It all started back in 2004 when our parent company SYNNEX (NYSE: SNX) acquired a small company with a little more than 20 people called BSA Sales. This was followed in 2006 with the acquisition of Rochester, NY based Concentrix. The two businesses were combined to create one Concentrix and since then it's been an incredible story of strategy, innovation, providing exceptional results and outthinking the market! The same principles that built the business in 2004 still make it successful today. Our operating philosophy -Our 3Vs: Visibility, Velocity and Value still guides daily business decisions. We believe that Experience is Everything and that our culture is our brand. Concentrix is always thinking differently and making the right investments that add value to clients and their customers.



Concentrix Operating Philosophy — 3Vs

Visibility

Visibility throughout the organization allows us to quickly see and address problems and opportunities

Velocity

Velocity lets us quickly adapt to, even anticipate, changes in the marketplace and your business

Value

Value to our staff, clients and shareholders is considered and upheld in all we do

One of the Most Awarded Companies

Excellence in Innovation, Performance, Client Partnership, Security, Leadership, Training and Development, Best Place To Work, and Diversity and Inclusion top the list.

Industry experts recognized us with more than 80 awards in 2017!



Connect with Concentrix:

O Australia and New Zealand

+1300 288 808

www.concentrix.com

For Recruitment:

au_recruitment_admin@concentrix.com

Facebook facebook.com/concentrixANZ

Twitter twitter.com/concentrix

in LinkedIn
linkedin.com/company/concentrix



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